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# Considering User Preference and Acceptability to Optimise ABHR Design for Real-World Effectiveness

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ACPIC, Perth, November 2019

# Disclosures

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- John Hines and Kevin Ormandy are employees of SC Johnson Professional Ltd
- Consumables required for the studies performed at QEH Birmingham by Tina Bradley and Martyn Wilkinson were funded by SC Johnson Professional Ltd

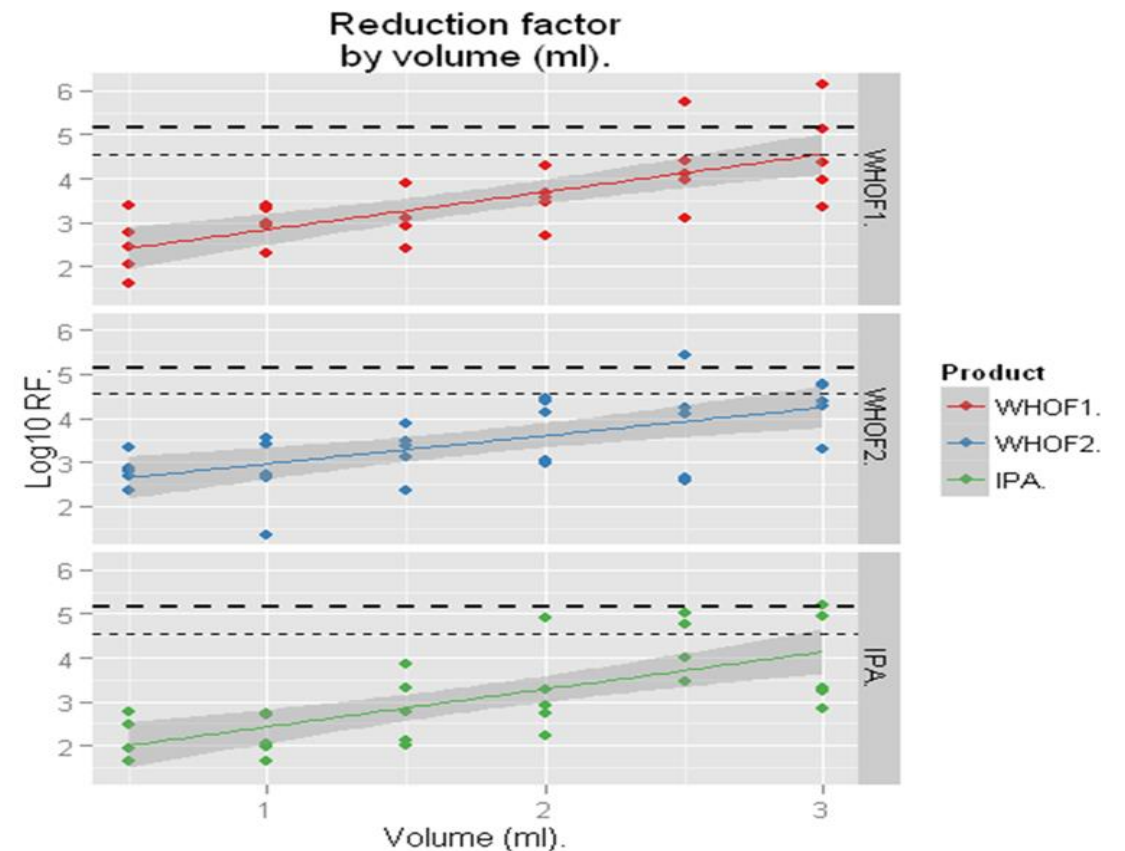
# Effective hand hygiene is as much about behaviour and choices as it is about microbiological efficacy

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- ...and yet, ABHRs are typically solely evaluated using laboratory standard methods (EN1500, ASTM E-1194, etc)
  - Not necessarily reflective of real-world application
  - Do not consider key factors such as aesthetics, tolerability, preference, etc that may influence use patterns
  - May impose unrealistic or impractical requirements if taken too strictly (e.g. on dosage)
- Nevertheless efficacy standards are important and products must meet them
  - And more importantly, must perform adequately in clinical practice
- So how should we determine the key design features for ABHR for optimum clinical effectiveness?
  - We have studied and aimed to characterise ABHR effectiveness in clinical conditions by considering drying time & hand coverage in addition to efficacy as f(volume, format)
  - We have studied ABHR aesthetic & handling characteristics and linked these to user preference when considered at clinically effective dose

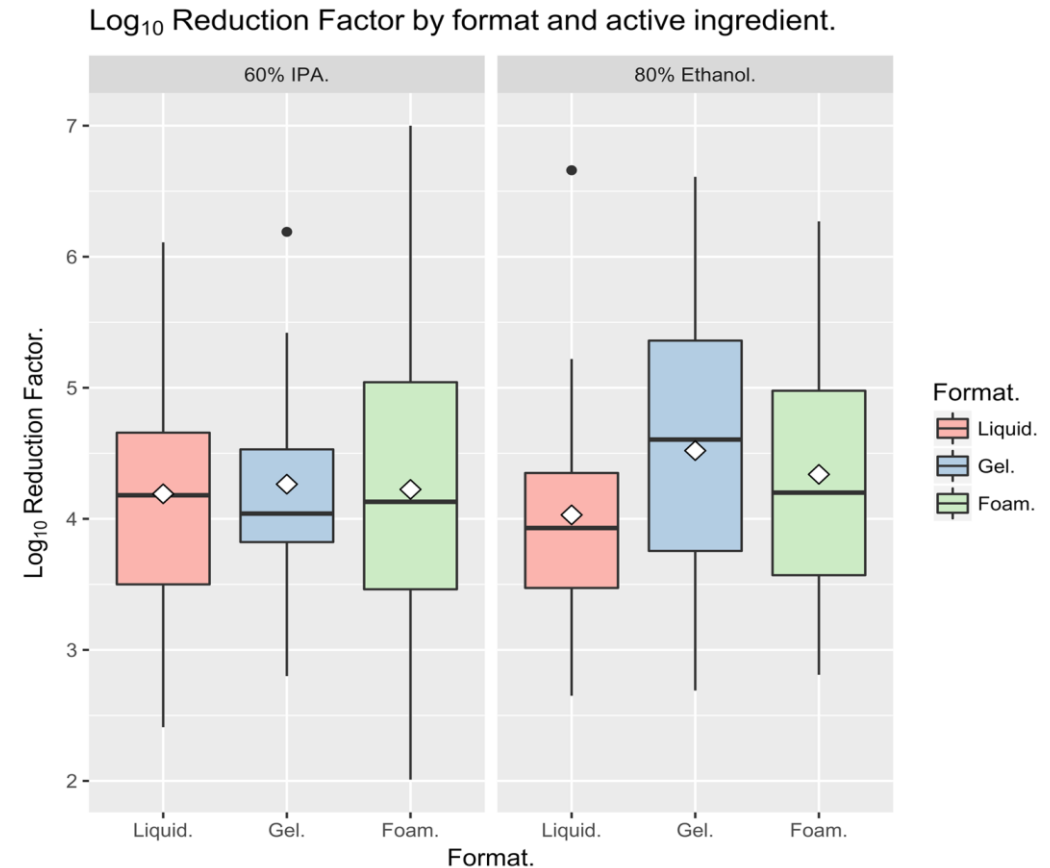
# Efficacy as f(volume) – Liquid ABHR

- Efficacy was assessed with 5 volunteers using EN1500 test method. The reference product was 2 x 3 mL of 60% IPA for 60s, as described in EN1500 (2013).
- Test Products were WHOF1 (80% v/v Ethanol) and WHOF2 (75% v/v IPA) formulations + 60% IPA (EN1500 reference)
- In all cases, efficacy improves linearly with volume – no plateau in this range
- Dashed line is EN1500 “pass” level based on historical averages. Dotted line is 0.6LR below (non-inferiority limit)
- Confirms at least 3ml required to pass EN1500 in all cases



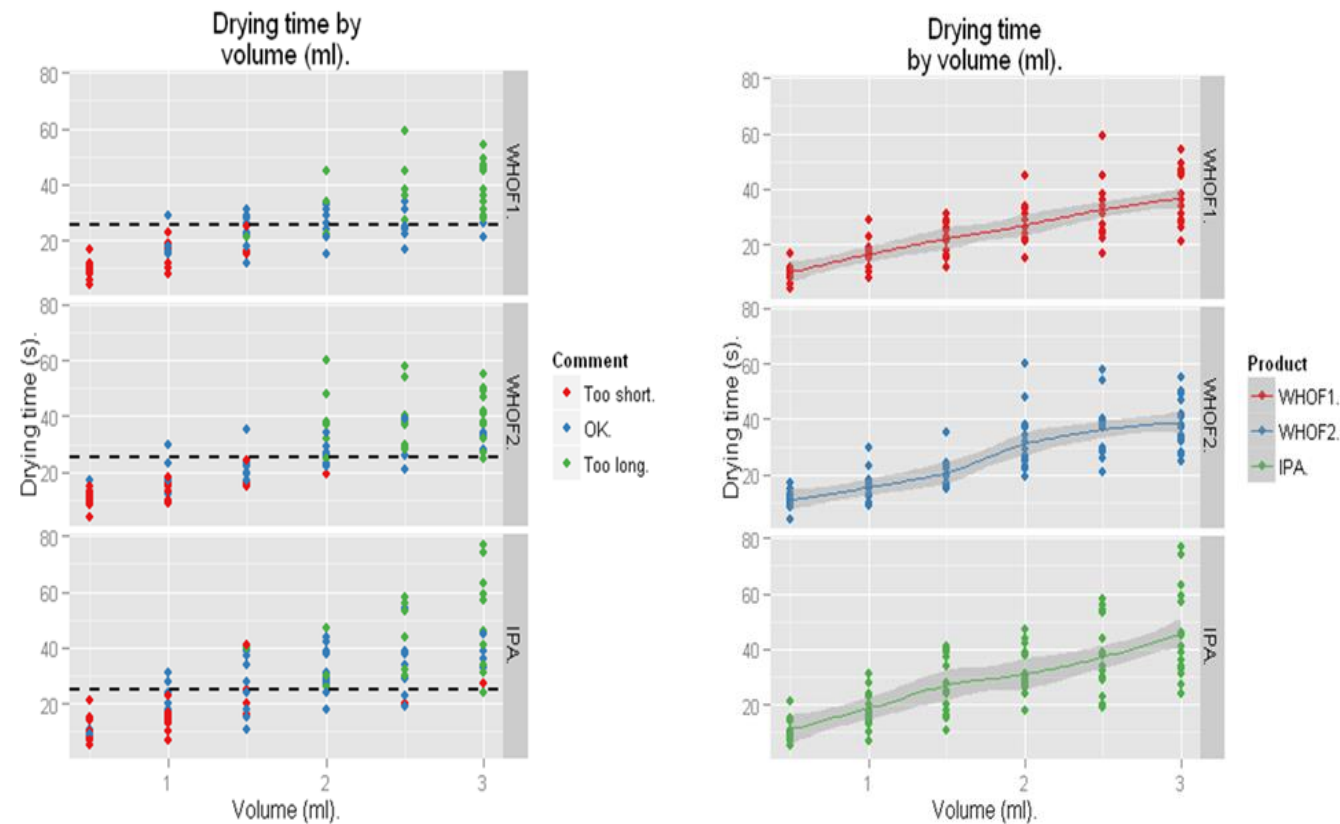
# Efficacy as f(format)

- For each test product, efficacy was assessed using EN1500 test method carried out with 20 volunteers. The reference product was 2 x 3ml of 60% isopropyl alcohol (IPA) for 60 seconds, as described in EN1500 (2013)
- Two formulations in liquid, gel and foam format were tested
  - 60% v/v IPA (EN1500 reference)
  - 80% v/v ethanol (WHOF1)
- All test products were assessed using 3ml for 30 seconds. Each volunteer tested all three formats, their order of application decided by a Latin square design.
- This study found no difference in antibacterial efficacy attributable to formulation or format for the two 'standard' ABHR formulations, as assessed by EN1500.



# Drying time as f(volume) – Liquid ABHR

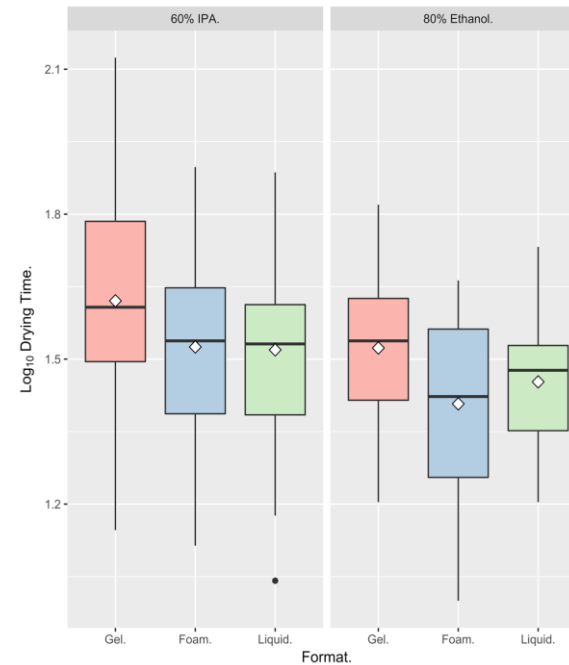
- 15 HCW tested each product at volumes 0.5 - 3ml. Product was applied to the hands with a calibrated pipette and rubbed in using the Ayliffe technique.
- Volunteers reported hands dry & time from application was recorded. Volunteers were asked to rate drying time on a three point scale : too short, ok, too long.
- At volumes required to pass EN1500, wet times are > 30s for all products
- Volume required to meet WHO recommended wet time (20-30s) ~ 1.5ml (Dotted line represents WHO recommended mid-point for wet time (25s))
- 20-30s rated “OK”. 3ml produces overwhelming “too long” response



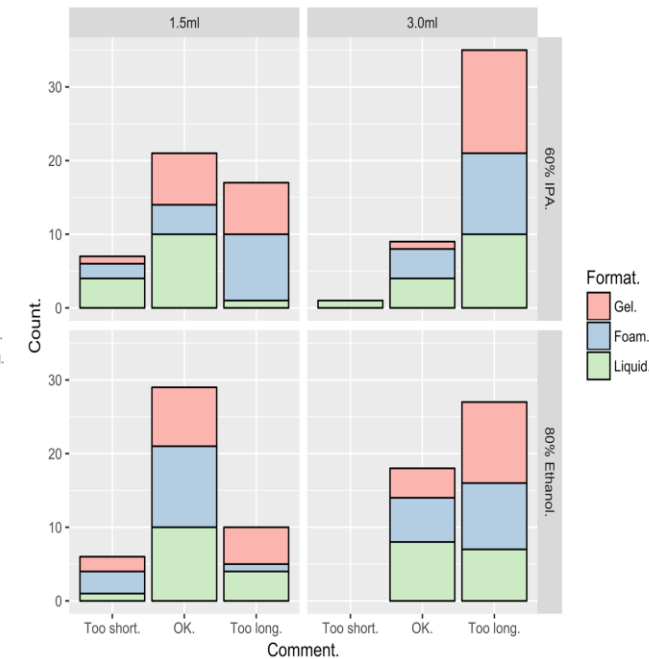
# Drying time as f(dose, format)

- 1.5 and 3.0ml of test formulations in liquid, gel or foam format were applied to the hands of 15 HCW.
- Volunteers reported hands dry & time from application was recorded. Volunteers were asked to rate drying time on a three point scale : too short, ok, too long
- For both formulations, gels take longer *to be perceived as dry* than other formats.
- IPA is perceived to take longer to dry than EtOH.
- For both formulations, 1.5ml is more likely to be considered “ok” while 3ml is “too long”.
- For 80% EtOH at 1.5ml there is a greater tendency for foams to be perceived as “ok” compared to the other formats

Log<sub>10</sub> Drying Time by format and active ingredient.

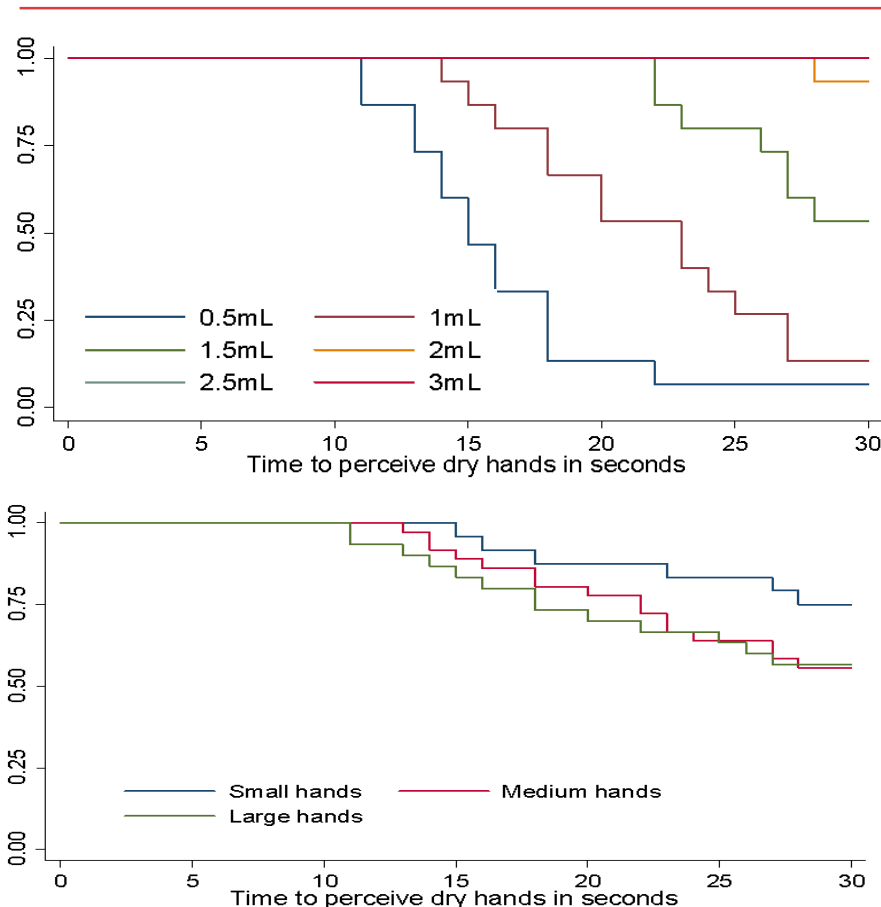


Breakdown of comments by format, volume and active ingredient.



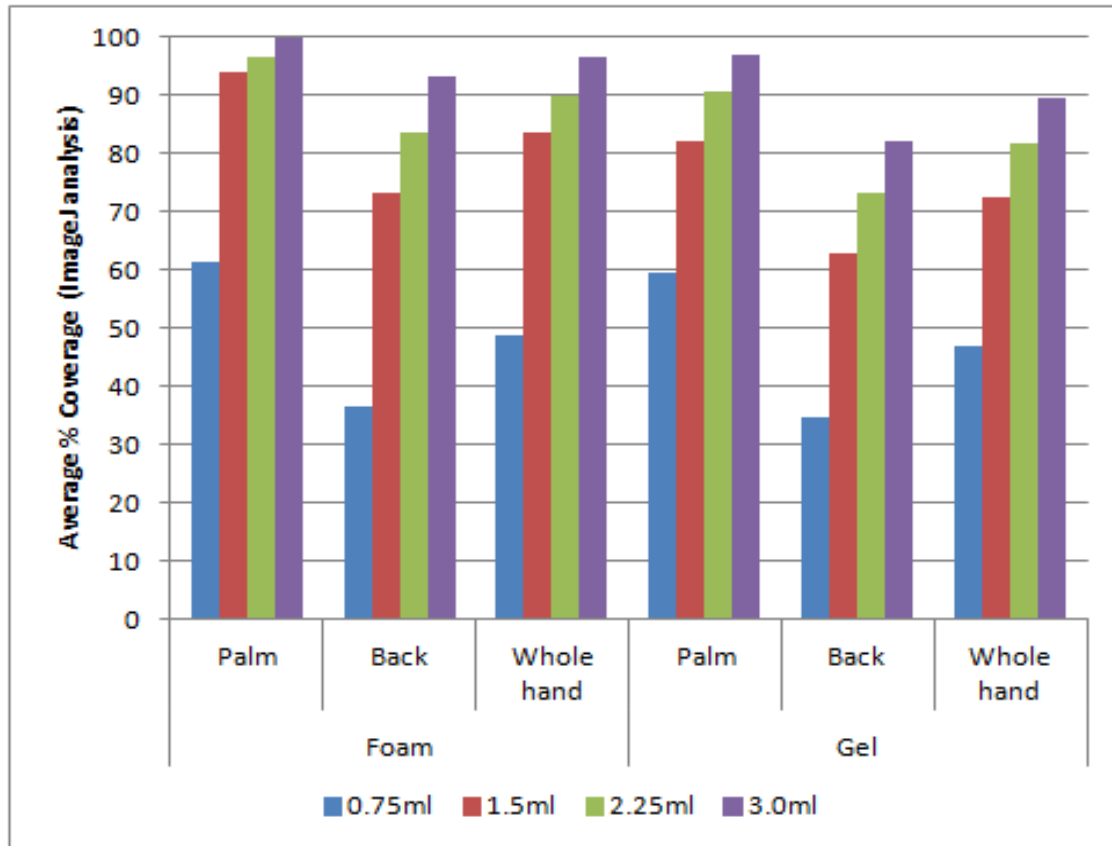


# Drying time as f(volume, hand size)



- Experimental study among healthy healthcare workers trained to hand hygiene performance according to the WHO sequence
- Healthcare workers were asked about their perception to obtain dry hands during the hand rubbing sequence
- Primary outcome was the acquisition of dry hands related to time of observation in seconds (censored at 30 seconds)
- Study supports conclusion that 1.5ml fits WHO recommendations for drying time
- Drying times tendentially longer than UK study
- Hand size makes a significant difference (1ml tested)
- Plays into the need to consider gender differences w.r.t hand size when thinking about the right dosage

# Hand Coverage as f(volume, format)



- Study used commercial ABHR foam & gel formulations (both 75% EtOH) with added fluorescent marker.
- 9 volunteer HCW asked to rub products (Ayliffe technique) until dry
- Image analysis software used to determine % coverage on front & back of hands
- At least 2.25ml required for good coverage on both front and back of hands
- 1.5ml gives good coverage on front, acceptable on back
  - Foam slightly more effective coverage than gel at same volume
- 0.75ml is insufficient for both products

# Sensory Descriptive Analysis

- Sensory Panel (n=13) assessed 10 leading brands of ABHR in Foam/Liquid/Gel format using Qualitative Descriptive Analysis (QDA) style methodology
- The panel generated descriptive vocabulary that covered appearance, texture, aroma, rub-in and after-feel of the samples (see Table 1)
- 3 replicates rated in individual sensory booths - assessments made on unstructured line scales with verbal anchors
- A two-factor ANOVA (with fixed model) was used to analyse the data. Data were further analysed using Tukey-Kramer HSD multiple comparison test to explore differences in more detail. A significance level of 5% was used (p=0.05).

Table 1  
List of attributes assessed by trained descriptive panellists at various stages of alcohol-based hand-rub application

Attribute	Assessment stage						
	Before application	Visual	Tactile	Post dispense/ pre-rub	During rub in	Immediately after application	2 min after application
Tightness	✓					✓	✓
Moisturized feel	✓					✓	✓
Aerated		✓					
Thickness		✓	✓				
Denseness			✓				
Intensity aroma				✓	✓		
Intensity alcohol aroma				✓	✓		
Change of state				✓			
Temperature				✓	✓		
Handleability				✓			
Drying time					✓		
Spreadability					✓		
Skin feel					✓		
Stickiness					✓	✓	✓
Soapiness					✓		
Ease of full-dose application					✓		
Clean feel						✓	✓
Smooth feel						✓	✓

Panellists followed a strict protocol developed in training sessions and defined by the lexicon (see [Appendix A](#) for full lexicon).

# Sensory Mapping Analysis

- Principle Component Analysis (PCA) was used to summarise how the samples compared to each other and identify the key characteristic sensory attributes
- Dimension 1 explains the majority of variation between the samples; Dimension 2 explains the next largest amount of sample variation. Two dimensions explains 78% of total variation, indicating a good overall representation of product differences.
- Focus groups conducted with healthcare workers in two UK NHS Trusts assigned attributes as positive (+) or negative (-)
- **Foams and gels became stickier, less clean-feeling and slower to dry at higher doses.**
- **Liquids gave a cleaner, smoother, more moisturized feel, but increased tight skin feel and aroma at higher doses**

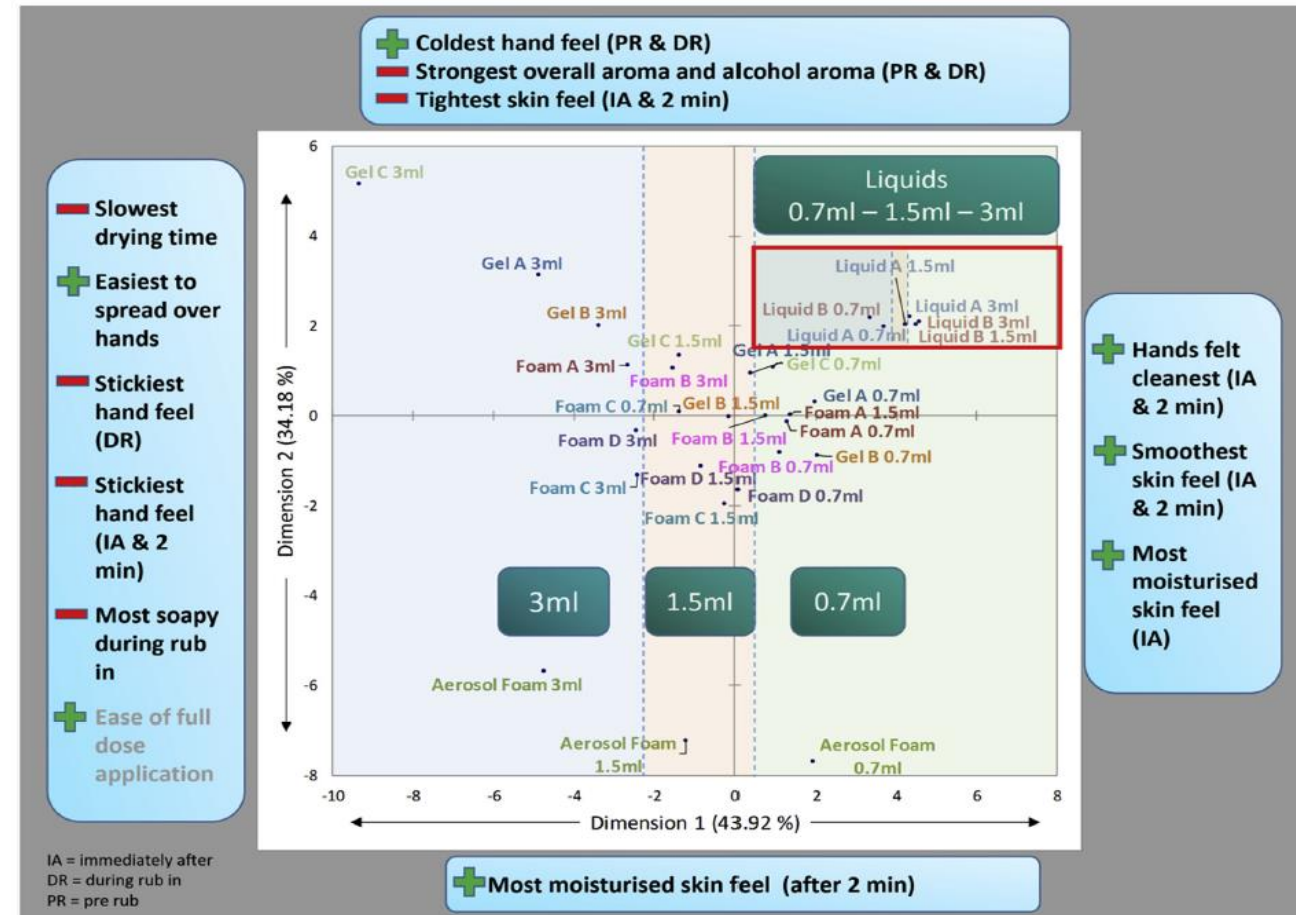


Figure 2. Principal component (PC) analysis biplot showing PC1 versus PC2 including results for all alcohol-based hand rubs tested at the three dose levels (0.7 mL, 1.5 mL, and 3 mL).



# Drivers of user preference – Combined PCA & Focus Groups

## Findings and Conclusions

- Hygiene experience is less desirable at higher doses for all formats
- Foams and gels were the most preferred formats overall
- Foams and gels became stickier, less clean-feeling and slower to dry at higher doses.
- Liquids gave a cleaner, smoother, more moisturized feel but increased difficulty in handling and applying the product negated these benefits
- 1.5 mL dose yielded the most acceptable properties with no extreme negative consequences
- Foam format provided the major benefits of both the liquid and gel and combined them into a more widely acceptable format that *may* lead to greater hand hygiene compliance when used at effective volumes.

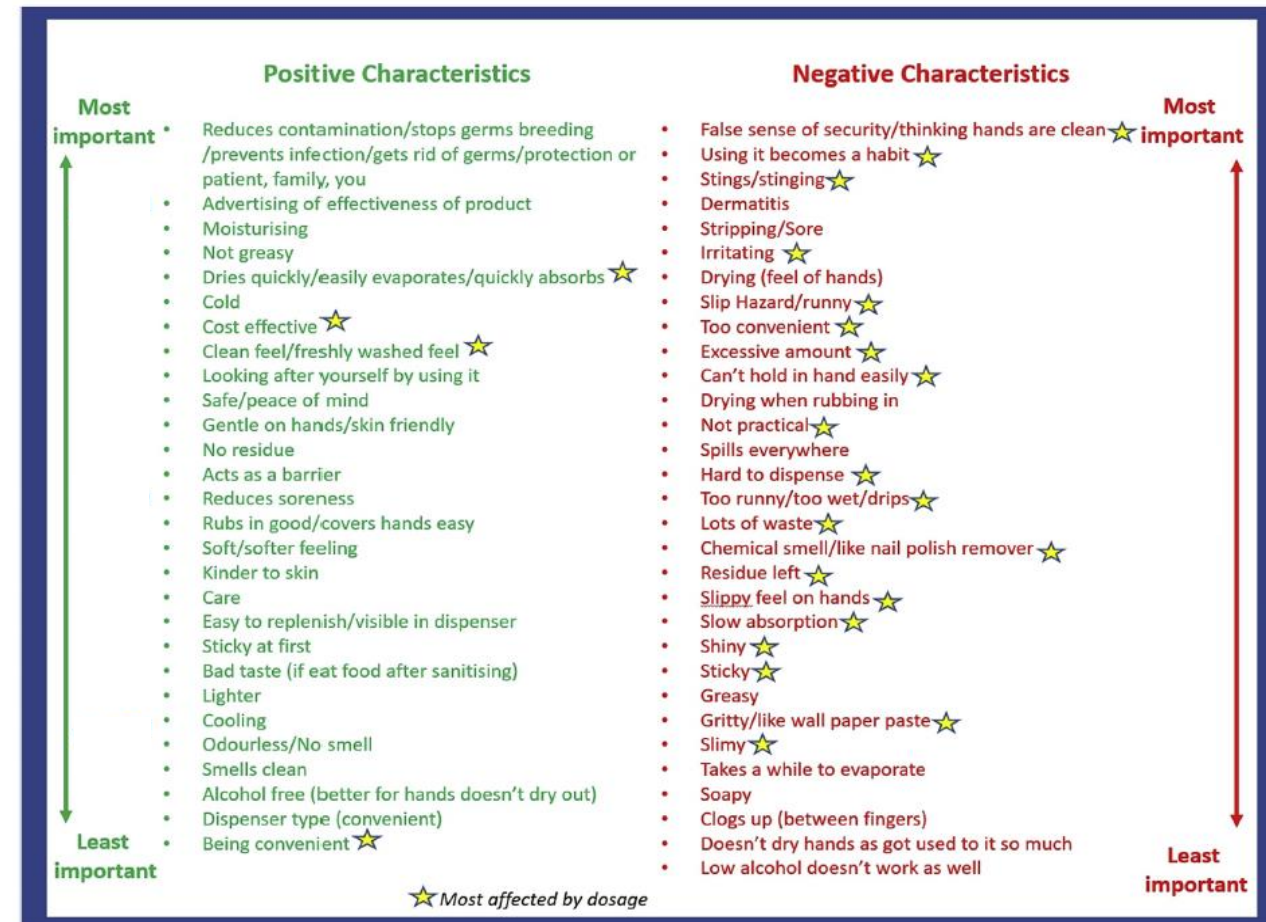


Figure 1. Combined results for positive and negative characteristics of alcohol-based hand rubs as perceived by focus groups 1 and 2. Stars represent product qualities affected by dose.

# Conclusions

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- For effective hand hygiene as part of Infection Prevention we need the right products, used in the right way, at the right times
- Product design can play a key role in promoting this by considering aesthetics & handling characteristics, alongside efficacy, at appropriate volumes
  - Laboratory standard testing is important but is not wholly reflective of real-world settings or requirements
- Not surprisingly, acceptability decreases with ABHR volume while efficacy increases
  - Some “trade-off” between these elements is inevitable
- Careful design to optimise key drivers of preference can create meaningful differences in the position of the “trade-off” point leading to better holistic solutions
- In our studies, foam format (non-sticky, non-dripping, pleasant skin-feel) at 1.5ml dose provides the best balance of all elements, optimising efficacy + acceptability

A photograph of a modern building interior with large glass windows and a red overlay. The text "Thank You" is centered in white on the red overlay.

Thank You