RAC off COVID – collaborating with Private Residential Aged Care (RAC) to protect our most vulnerable

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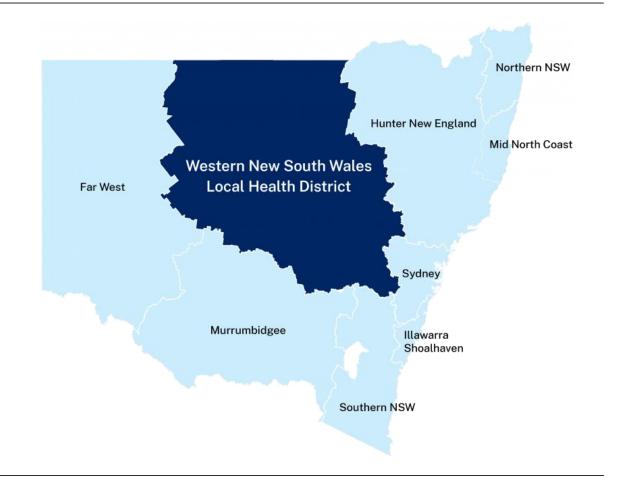


I have no disclosures or conflicts of interest to declare

Western NSW Local Health District







NSW Health



The COVID-19 pandemic was the catalyst for **unprecedented** collaboration with independent Residential Aged Care Facilities (RACFs) across our LHD.

NSW Health



49 independent RACFs



28 different private sector organisations



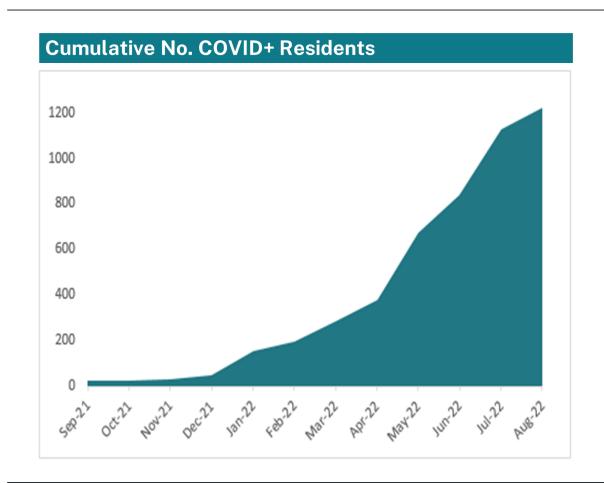
3111 beds

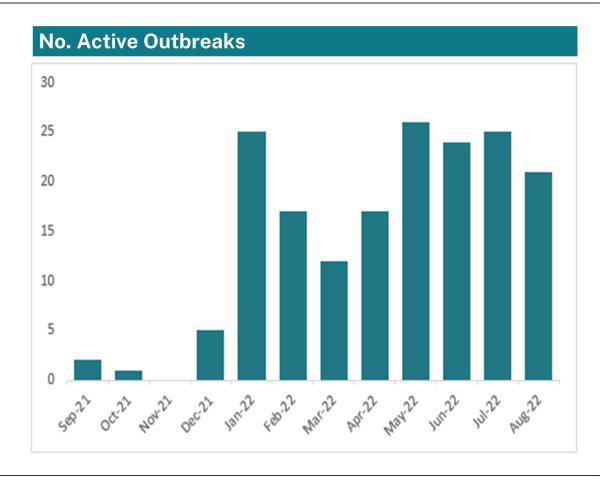


5500 km travelled

Sept 2021 – August 2022







Results

Health Outcomes that Matter to Patients

- Advance Care Directives
- Agreed risk for residents

Experience of Receiving Care

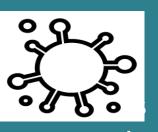
- Staying in 'home'
- Involved in decision-making

Effectiveness and Efficiency of Care

Only 4% admitted to hospital

Experience of Providing Care

Confident well supported staff



110

managed



COVID+



Admissions to Hospital

A rapid uptake of change was observed across the 49 RACFs, driven by the enormous impetus and seriousness of a failure to do so; further highlighted by the media following other outbreaks.

Sites were surveyed in November 2021

95% had participated in the CoP, 79% reporting that they had found the meeting very/extremely valuable

100% of participants in the desktop outbreak scenario reported that the exercise was very/extremely valuable

100% who had received an IP&C audit reported that it had been very/extremely valuable

We are committed to working collaboratively with each other to achieve the best possible outcomes for our patients who are at the centre of everything we do. Every person working in health plays a valuable role.

A commitment to openness builds confidence and cooperation. We promote feedback from patients.

WHAT WE CAN EXPECT OF EACH OTHER

When we choose to work in this Local Health District we choose to commit to and be accountable for demonstrating these CORE values and behaviours

We have respect for the abilities. knowledge, skills health. We provide services that are

We aim to ensure that patients are able to make well informed and confident decisions about their health care.

and achievements of everyone working in respectful to people. Improved health and wellbeing of our people

Meaningful gains in **Aboriginal Health**

- World class rural healthcare
- One service across many places

NSW Health 10

Acknowledgements

Public Health Unit

RAC Liaison Team

Infection Prevention & Control

.... and numerous others who supported outbreaks when we needed their help

The team





...would all like COVID to RAC-off!