

Achieving Whole of System Infection Prevention Learning Organisation in Queensland

*Laying the foundations with meaningful
statewide engagement*

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Queensland Infection Prevention and Control Unit



Queensland
Government

I wish to acknowledge the Wurundjeri Woi Wurrang people the Traditional Owners of Narm, the lands we are on today, and pay my respect to their Elders past and present.

Learning Organisation

“A concept where people collaboratively learn to reach their full potential”

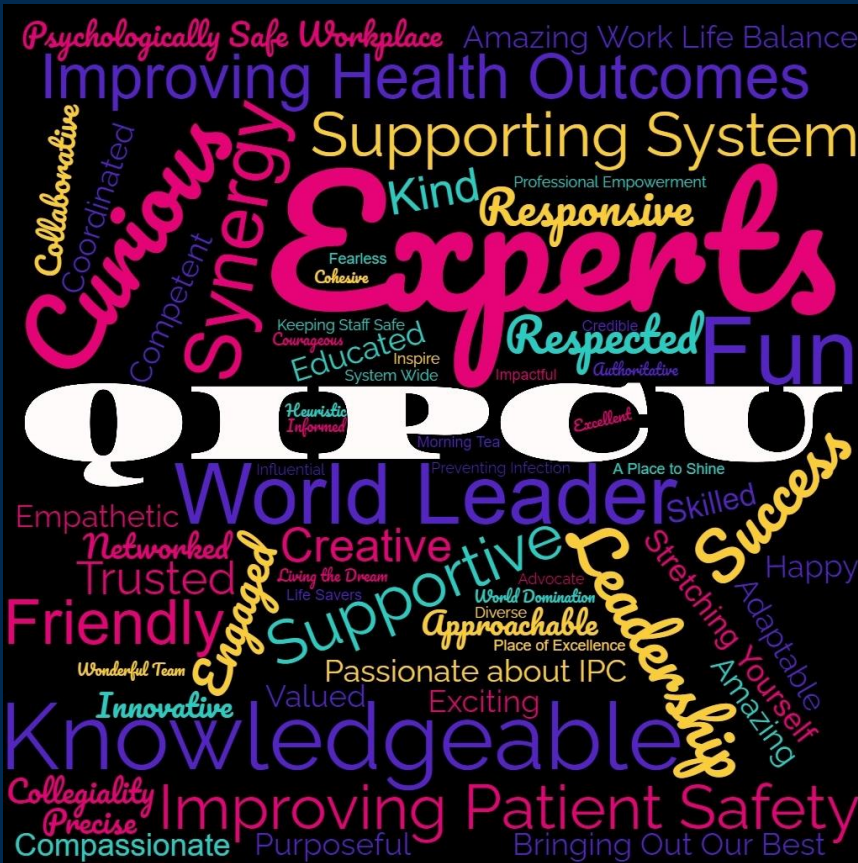
Four Leadership Principles of a Learning Organisation

1. Build a shared sense of purpose
2. Practice system thinking
3. Engage in collective learning and dialogue
4. Practice personal inquiry and reflection

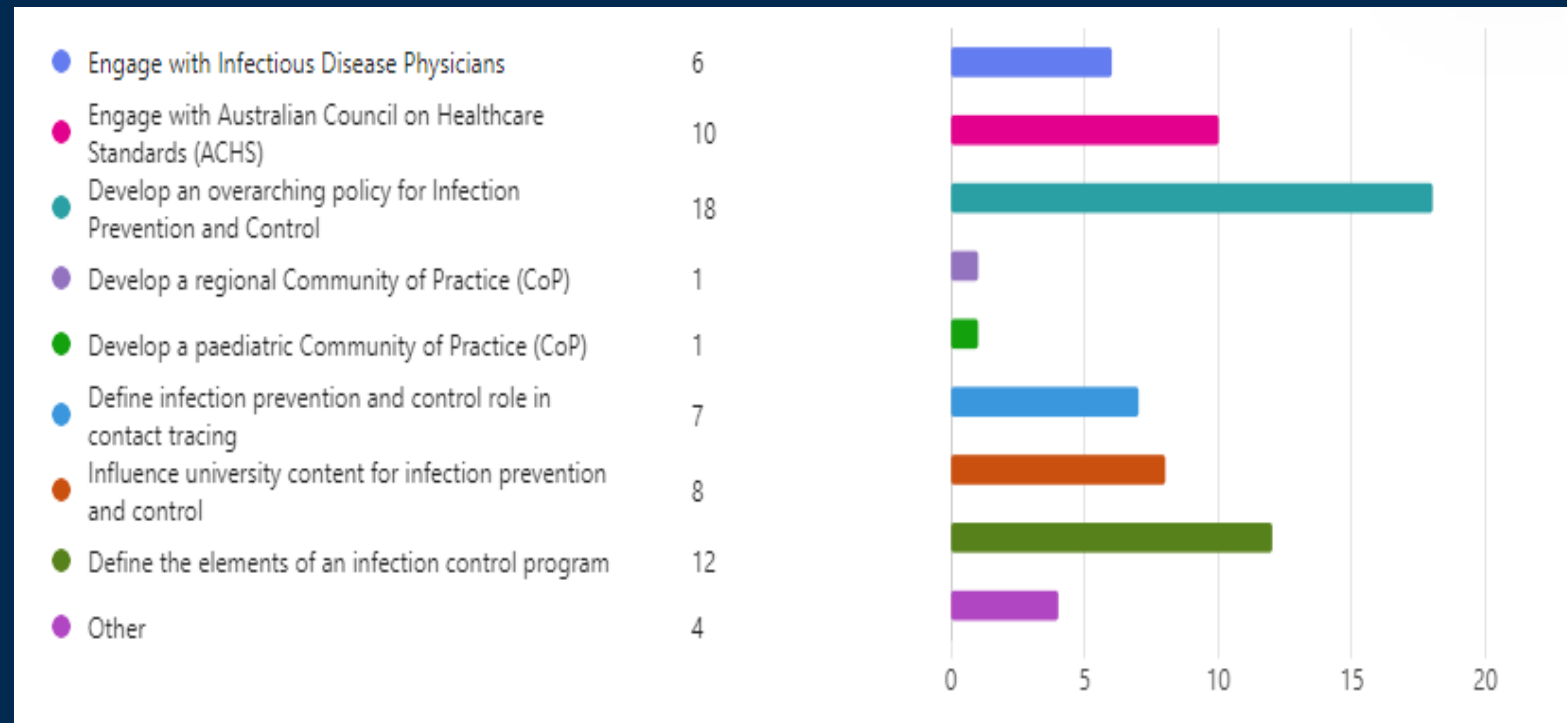


STEP 1: Build a shared sense of purpose

By defining our quality aspirations



Program priorities as informed by Queensland Infection Prevention and Control Professionals (IPCP)



STEP 2: Practice System Thinking

With a Multi-modal Engagement Strategy



Meetings



Hospital
visits



Immersion



Advocacy



Newsletter



Education



Scholarships



Collaboration
chatroom



Peer
support

STEP 3: Engage in collective learning & dialogue

With clear & consistent communication

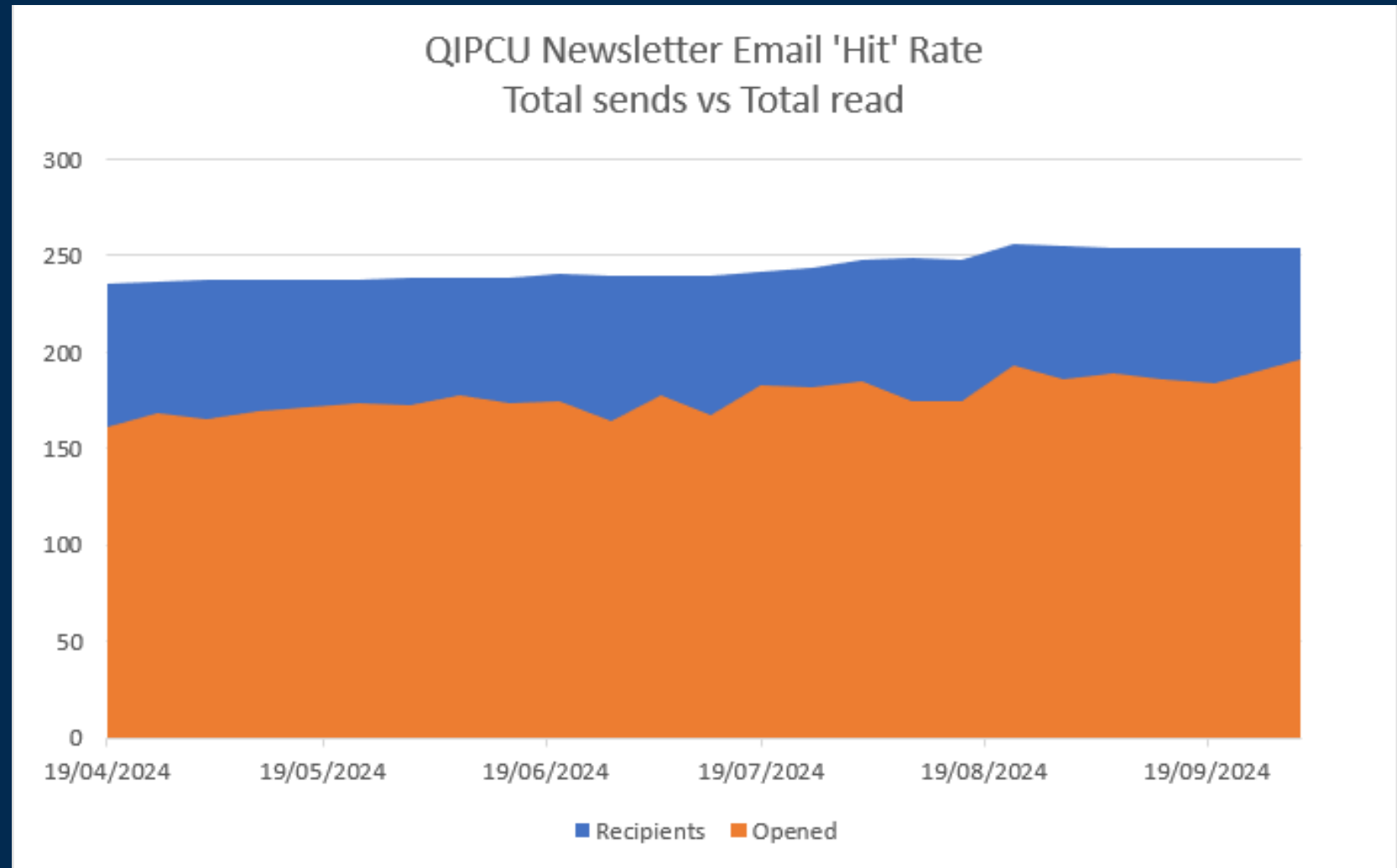
QIPCU Communications Matrix Queensland Health					
	CNC, NUM & ADON	CN IPCP	Generic IPC email	Hand Hygiene Org/Region Admin	Hand Hygiene auditor, reporter & data entry
Newsletter	●	●	●	●	●
Urgent Updates	●	●	●	●	●
General Updates	●	●	●	●	●
Access to ICP Collaboration Teams Site	●	●	●	●	●
IPC Meeting appointment & agenda	●	●	●	●	●
Consultation of guidelines	●	●	●	●	●
Hand hygiene end of audit period reminder	●	●	●	●	●
Hand hygiene data validation reminder	●	●	●	●	●

- Mapping of stakeholders
- Develop algorithm for shared understanding
- Capacity to monitor participation levels

STEP 4: Practice personal enquiry & reflection

With evaluation and feedback

- Evaluate to ensure
 - right people,
 - right information,
 - right time,
 - right format.



Thank you

